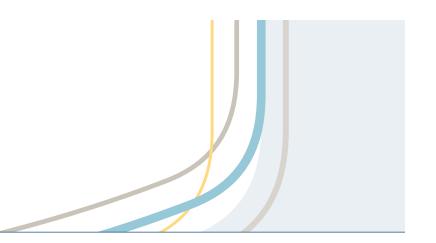
Understanding your account statement



As a valued client of a financial services company that uses clearing, execution and custodial services provided by RBC Clearing & Custody, you deserve comprehensive, timely account information—and that's just what you'll get with your account statement. This fact sheet can help you get the maximum benefit from your statement. You'll find descriptions of the various items that appear in the statement plus brief explanations of how to interpret what you see.

A wealth of information in an easy-to-manage form

As you chart your progress toward your long-term financial goals, you may want to pay special attention to the following areas:

Summary of accounts

In this section you'll get a "snapshot" of your accounts serviced by RBC Clearing & Custody (C&C). The summary is provided if you have multiple accounts serviced by RBC C&C and elect to have your statements delivered in one envelope. You can also designate "nicknames" for your accounts to help you identify at a glance the beneficial owner or any other detail about the account that is important to you.

The Summary of Accounts can be useful in helping you determine the current value of your investments. Always talk with your financial

professional before making changes based solely on what you see in this summary. Investments fluctuate on a daily, monthly and yearly basis, so remember to take a long-term perspective on how your investments are meeting your individual needs.

Asset allocation

This section illustrates how your investment dollars are diversified over a range of asset classes: U.S. equities, international equities, taxable fixed income, tax-exempt fixed income, etc.

Your asset allocation mix should reflect your individual tolerance for risk, your investment preferences and your time horizon (how many years you plan on investing). As your individual circumstances change over the years, you'll want to work with your financial professional to adjust your asset allocation mix accordingly.

Gain/loss information

This section illustrates how your investment dollars are diversified over a range of asset classes: U.S. equities, international equities, taxable fixed income, tax-exempt fixed income, etc.

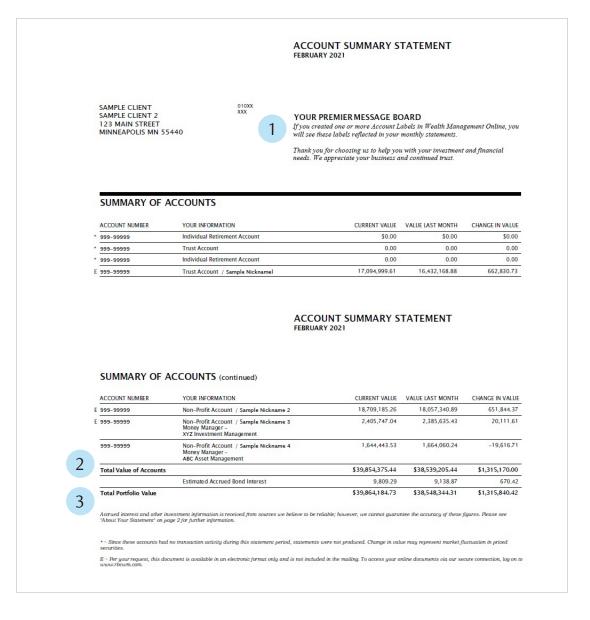
Investment objective

This section shows the investment objective you have provided to your financial professional. While you may have a range of investment goals, remember that your "Investment Objective" reflects your overall risk tolerance—the risk you are willing to assume when seeking returns on your investments. For more information about our Investment Objective continuum, please see "About Your Investment Objective" on page two of your statement.

Please contact your financial professional with any questions you may have about your account statement. Contact information is provided on the first page of your statement.

Summary of accounts

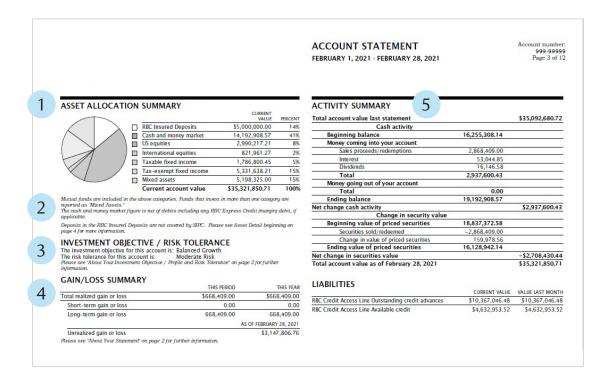
If you have several accounts serviced by RBC Clearing & Custody, and you've chosen to have all the statements delivered together, then you'll automatically receive an Account Summary Statement, which gives you a basic overview of all your accounts, as a supplement to your account statements. Detailed statements for your individual accounts are also provided.



- 1 Your message board In this area, you'll find important information or announcements from the firm.
- 2 Total value of accounts This appears when accrued bond interest, a held away annuity or a held away alternative investment are present in one or more of the accounts listed on the account summary statement.
- 3 Total portfolio value This line shows the total value of all your accounts listed on the summary statement. Please note that an asterisk in the "Account Number" column indicates that additional details on that particular account are not available here.

Holdings, activities and gain/loss

This page provides you with an overview of your account holdings, activity and gain/loss information.



- Asset allocation summary —
 This pie chart and the
 accompanying table show
 how your money is allocated
 among different types of asset
 classes, such as cash and
 money markets, U.S. equities,
 international equities, taxable
 fixed income and tax-exempt
 fixed income. "Other Assets"
 include futures, commodities
 and other vehicles that
 do not fit into the main
 investment categories.
- 2 Unrealized gain/loss Mutual funds are listed with the asset class in which they are primarily invested. For example, the value of a fund that invests primarily in U.S. equities would be included in U.S. equities.
- 3 Investment objective/risk tolerance The investment objective you and your financial professional have set for your account is listed here. If your objective is not listed or your needs have changed, please discuss this with your financial professional.
- 4 Gain/loss summary This summary shows realized and unrealized gains and losses for selected securities in your account, both year-to-date and for the current statement period.
- 5 Activity summary This section shows high-level information about the activity in your account for the current statement period.

Asset detail

The Asset detail section lists all securities held in your account. Stocks and mutual funds are listed alphabetically within their asset class—U.S. equities, international equities, etc. Bonds are listed in alphabetical or maturity date order.

SAMPLE CLIENT			AC	COUNT STATE	MENT	A	count number:
SAMPLE CLIENT 2			FEBR	RUARY 1, 2021 - FEBR	UARY 28, 2021		Page 4 of 9
ASSET DETAIL							
The Estimated Annualized Income ("EAI income generated by the investment and	") for certain securities could include a d the actual income may be higher or l	return of principa lower. In the even	d or capital gains, in it the investment mat	which case EAI depicted on t ures, is sold or called, the ful	this account statement would be ove Il EAI may not be realized.	rstated. EAI is only	an estimate of
 The Unrealized Gain/Loss may not rej appears in these columns may be based 	flect your investments' total return. Sp I on information provided by you or at	ecifically, the net of your direction. Ri	cost may include divi BC has not verified si	dend and capital gains distr uch data. Please see "About !	butions which have been reinvested Your Statement' on page 2 for furthe	Additionally, the info r information.	ormation that
Your Financial Professional has elected	to display Asset Detail with the follow	ving options:asset	purchases (tax lots)	consolidated.			
RBC INSURED DEPOSITS							
classified as "Pending Deposits" are sch in the Program Banks. Deposits are in \$250,000 in the same insurable cap deposits held by the Program Bank outs	sured by the Federal Deposit Insuran cacity at any single Program Bank side of this account. Please refer to the	ce Corporation (FI : are not insured e RBC Insured De	OIC) p to \$250,000 p . FDIC insurance com- posits Disclosure Star	er depositor at each bank su verage amounts are subject t tement and our website at w	bject to certain limitations. This med o the combined total of all deposits of www.investor-connect.com.for more of	ans that your fund it a specific Program	s in excess of Bank including
FDIC deposit insurance amount availab	te au ough the Program. For questions						
DESCRIPTION	e avough the Program. For questions		BANK BALANCE	CURRENT BALANCE	PREVIOUS STATEMENT BALANCE \$7,860.18		YTD INCOME
DESCRIPTION RBC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT:			BALANCE				YTD INCOME \$0.15
DESCRIPTION RRC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: Citibank NA	Sioux Falls, SD			BALANCE	BALANCE		
DESCRIPTION RRC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: Citibank NA TOTAL RBC INSURED DEPOSITS			BALANCE	\$8,508.86	BALANCE		\$0.15
DESCRIPTION RRC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDANK NA TOTAL RRC INSURED DEPOSITS CASH AND MONEY MARKET		QUANTITY	BALANCE	\$8,508.86	BALANCE		\$0.15
DESCRIPTION RRC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDAIN NA TOTAL RBC INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION	Sioux Falls, SD		\$8,508.86 MARKET	\$8,508.86 \$8,508.86	BALANCE \$7,860.18		\$0.15 \$0.15
DESCRIPTION RRE INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDANK NA TOTAL RBC INSURED DEPOSITS CASH AND MONEY MARKET DISSCRIPTION CASH TOTAL CASH AND MONEY MARKET	Sioux Falls, SD SYMBOL/CUSIP		\$8,508.86 MARKET	\$8,508.86 \$8,508.86 \$8,508.86 CURRENT MARKET VALUE	BALANCE \$7,860.18	2	\$0.15 \$0.15
DESCRIPTION RRE INSURED DEPOSITS OUT SIPC COVERED DEPOSITS ARE HELD AT: CITIDANK NA TOTAL RRE INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION CASH TOTAL CASH AND MONEY MARKE LOSS HELD MONEY MONEY MARKE LOSS HELD MONEY MONEY MONEY MARKE LOSS HELD MONEY MONEY MO	Sioux Falls, SD SYMBOL/CUSIP	QUANTITY	\$8,508.86 MARKET PRICE	\$8,508.86 \$8,508.86 \$8,508.86 CURRENT MARKET VALUE \$69.36 MARKET	PREVIOUS STATEMENT MARKET VALUE	2 UNREALIZED	\$0.15 \$0.15 YTD INCOME
DESCRIPTION RRC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDAIN NA TOTAL RRC INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION TOTAL CASH AND MONEY MARKET DESCRIPTION TOTAL CASH AND MONEY MARKED DESCRIPTION SEQUITIES DESCRIPTION	SIOUX Falls, SD SYMBOL/CUSIP ET SYMBOL/CUSIP	QUANTITY	\$8,508.86 MARKET PRICE MARKET PRICE	\$8,508.86 \$8,508.86 \$8,508.86 CURRENT MARKET VALUE \$69.36 \$69.36 MARKET VALUE	PREVIOUS STATEMENT MARKET VALUE NET COST*	GAIN/LOSS * A	\$0.15 \$0.15 YTD INCOME ESTIMATED INCOME
DESCRIPTION RRE INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CIRIDARIA NA TOTAL RBC INSURED DEPOSITS CASH AND MONEY MARKET DISSCRIPTION CASH TOTAL CASH AND MONEY MARKE US EQUITIES DESCRIPTION RESCRIPTION RESCRIPTION RESCRIPTION RESCRIPTION RESCRIPTION RESCRIPTION RESCRIPTION	Sioux Falls, SD SYMBOL/CUSIP ET SYMBOL/CUSIP ABT	QUANTITY QUANTITY 110.000	\$8,508.86 MARKET PRICE MARKET STORE MARKET STORE \$119.780	\$8,508.86 \$8,508.86 \$\$,508.86 CURRENT MARKET VALUE \$69.36 \$69.36 MARKET WALUE \$13,175.80	PREVIOUS STATEMENT MARKET VALUE NET COST* 56,244.10	\$6,931.70	\$0.15 \$0.15 YTD INCOME STIMATED INCOME \$198.00
DESCRIPTION BRE INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDAIN NA TOTAL RBC INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION CASH TOTAL CASH AND MONEY MARKET DESCRIPTION ASBOTT LABORATORIES ABBOTE INC ALPHABET INC	SIOUX Falls, SD SYMBOL/CUSIP ET SYMBOL/CUSIP	QUANTITY	\$8,508.86 MARKET PRICE MARKET PRICE	\$8,508.86 \$8,508.86 \$8,508.86 CURRENT MARKET VALUE \$69.36 \$69.36 MARKET VALUE	PREVIOUS STATEMENT MARKET VALUE NET COST*	GAIN/LOSS * A	\$0.15 \$0.15 YTD INCOME ESTIMATED INCOME
DESCRIPTION RRE INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDAIN NA TOTAL RRC INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION CASH TOTAL CASH AND MONEY MARKET DESCRIPTION EASH TOTAL CASH AND MONEY MARKET DESCRIPTION ARBORT LABORATORIES ABBUTE LABORATORIES ABBUTE LIABORATORIES ABBUTE LABORATORIES ALEPHABET INC ALLESA S COMMON STOCK	SYMBOL/CUSIP SYMBOL/CUSIP ABT ABBY	QUANTITY QUANTITY 110.000 85.000	\$8,508.86 \$8,508.86 MARKET PRICE \$119,780 \$107.740	\$8,508.86 \$8,508.86 \$8,508.86 CURRENT MARKET VALUE \$69.36 \$69.36 MARKET VALUE \$13,175.80 \$9,157.90	PREVIOUS STATEMENT MARKET VALUE 1 NET COST* \$6,244.10 \$5,369.29	\$6,931.70 \$3,788.61	\$0.15 \$0.15 YTD INCOME STIMATED INCOME \$198.00
DESCRIPTION RRE INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDANE NA TOTAL RRE INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION CASH TOTAL CASH AND MONEY MARKET DESCRIPTION ABBOTT LABORATORIES ABBOTE INC LLPSA BET INC LLASS A COMMON STOCK AMERICAN EXPRESS COMPANY	SYMBOL/CUSIP SYMBOL/CUSIP SYMBOL/CUSIP ABT ABBV GOOGL	QUANTITY 110.000 85.000 15.000	\$8,508.86 MARKET PRICE \$119,780 \$107.740 \$2,021.910	\$8,508.86 \$8,508.86 \$8,508.86 CURRENT MARKET VALUE \$69.36 \$69.36 MARKET VALUE \$13,175.80 \$9,157.90 \$30,328.65	PREVIOUS STATEMENT MARKET VALUE 1 NET COST: \$6,244.10 \$5,369.29 \$10,767.33	\$6,931.70 \$3,788.61 \$19,561.32	\$0.15 \$0.15 YTD INCOME STIMATED ESTIMATED STORE STORE
FEIC deposit insurance amount available DECRIPTION RRC INSURED DEPOSITS NOT SIPC COVERED DEPOSITS ARE HELD AT: CITIDARK NA TOTAL RBC INSURED DEPOSITS CASH AND MONEY MARKET DESCRIPTION CASH TOTAL CASH AND MONEY MARKET DESCRIPTION BESCRIPTION ABBOTT LABORATORIES ABBUTE INC CLASS A COMMON STOCK AMERICAN EXPRESS COMPANY AMGEN INC AMERICAN EXPRESS COMPANY AMGEN INC	SYMBOL/CUSIP SYMBOL/CUSIP SYMBOL/CUSIP ABT ABBV GOOGL AXP	QUANTITY QUANTITY 110.000 85.000 15.000	\$8,508.86 MARKET PRICE MARKET PRICE \$119,780 \$110,7740 \$2,021.910 \$135.260	\$8,508.86 \$8,508.86 CURRENT MARKET VALUE \$69.36 \$69.36 MARKET VALUE \$13,175.80 \$9,157.90 \$30,328.65	PREVIOUS STATEMENT PREVIOUS STATEMENT MARKET VALUE 1 NET COST* \$6,244.10 \$5,369.29 \$10,767.33	\$6,931.70 \$3,788.61 \$19,561.32 \$7,454.00	\$0.15 \$0.15 YTD INCOME \$198.00 \$442.00

1 Net cost — This column lists the total cost of the asset. If you've made several purchases of the same security—as you would when buying shares at different times—then this amount would include the total cost of all purchases.

Price per Share x Number of Shares + Any Commissions or Fees

Net Cost

Unrealized gain/loss — Your unrealized gain/loss is listed for certain securities in your account. The unrealized gain/loss figure does not include possible commissions when you sell your security or income earned while you own it. For example, you may hold a bond until it matures at face value; however, until it matures, in the Unrealized Gain/Loss column your bond will show a "realtime" unrealized gain or loss based on current market value.

You can choose to see the unrealized gain or loss information displayed as consolidated tax lots or broken into individual tax lots.

If you see "N/A" in the Net Cost or Unrealized Gain/Loss column, it may mean that we do not have the original cost information for a security or do not provide unrealized gain/loss information for that security. If you have this information, please contact your financial professional to update it.

income — If this column is left blank, the estimated annual income information is not available for that security.

Activity detail

The Activity detail section lists all activity in your account for the statement period by activity type.

SAMPLE CL	JENI Z			ACCOUNT	STATEMEN	JT		Account number:
					021 - FEBRUARY			999-99999 Page 13 of 19
ACTIVIT	Y DETAIL							
Realized gain	/loss column includes fees and commissions.	It does not include accrued it	nierest.					
Account value	ales and other activity all represent an exchan c changes due to commissions, mark ups, mark that appears in these columns may be based o	downs and accrued interes	t are shown in the	*Change in value of price	d securities" line of th			
Please see	About Your Statement' on page 2 for further in	formation.	110.000					
PURCHASES	5							
Regular Pu	rchases			NET COST/				
DATE	DESCRIPTION	QUANTITY	PRICE	ACCRUED INTEREST			COMMENTS	
02/01/21	CHINA LONGYUAN POWER GROUP CORP LTD UNSPONSORED ADR UNSOLICITED	479.000	\$15.440	-\$7,395.76				
02/18/21	SUNCOR ENERGY INC UNSOLICITED WE MAKE A MKT IN THIS SECURITY	289.000	\$18.860	-\$5,450.54				
02/24/21 as of 02/23/21	BP P L C SPONSORED ADR (FRM BP AMOCO PLC) UNSOLICITED WE MAKE A MKT IN THIS SECURITY	440.000	\$24.061	-\$10,586.88				
Total regul	ar purchases			-\$23,433.18				
TOTAL PUR	CHASES			-5 1		2	3	
SALES							3	
DATE	DESCRIPTION	QUANTITY	PRICE	NET PROCEEDS/ ACCRUED INTEREST	NET COST	GAIN/LOSS	COMMENTS	
02/01/21	SAFRAN SA UNSPONSORED ADR UNSOLICITED	-180.000	\$31.200	\$5,615.87	\$4,759.42	\$856.45		
02/23/21	BEIERSDORF A G UNSPONSORED ADR UNSOLICITED	-595.000	\$20.582	\$12,246.22	\$13,656.42	-\$1,410.20		
02/24/21	KAO CORPORATION ADR REPSTG 1/5 COM UNSPONSORED UNSOLICITED	-571.000	\$13.417	\$7,660.95	\$8,127.45	-\$466.50		
TOTAL SAL	ES			\$25,523.04		-\$1,020.25		
WITHDRAW	VALS							
Fees								
DATE	DESCRIPTION					AMOUNT	COMMENTS	
02/26/21	EQUINOR ASA AGENCY PROCESSING FEE	SPONSORED ADR ADR FEE				-\$2.36		<i>1</i> /2
						-\$66.40		
Total fees								

- 1 Net proceeds/accrued interest
 - In this column, you'll find the net proceeds of each of your sell transactions since your last statement. You'll also see the interest you've accrued from those fixed income investments that issue payments that you've sold.
- 2 Realized gain/loss Once you've completed a transaction, your realized gain or loss will appear in this column.
- 3 Comments Notations in this column are usually specific to the activity type. For example, in the Other Activity section, the comment could note stock distributions (splits) and reorganizations.
- 4 Individual account information
 - Your Activity Detail report may contain special information that's relevant to you, such as checks issued from your account (as shown above). This section could also contain itemized open orders, IRA information, checks written from your Cash Management Account, Visa Platinum® debit card transactions or ACH summary information.

As you go through your account statement—using this fact sheet to help understand key sections—keep these points in mind:

- You'll receive statements
 every quarter as long as your
 account contains a cash or
 security balance. Statements
 are delivered monthly when
 you have transactions during
 that month, with the exception
 of money market dividends.
 If you choose, you can have a
 statement produced monthly
 regardless of account activity.
- You can obtain three additional copies of your statement or have them sent to your tax advisor or any other professional with whom you work. For more information, please contact your financial professional.
- You can view your account information online via our client account access website at: www.investor-connect.com. For further information, look to the shaded column on the far righthand side of this page titled, "Interested in going paperless?"
- Your cash and securities are protected. Your assets are protected by the Securities Investor Protection Corporation (SIPC). SIPC protection currently

- covers up to \$500,000 per client (of which \$250,000 may be cash). RBC Capital Markets, LLC (RBC CM) has purchased an additional policy that provides up to an additional \$99.5 million per SIPC-qualified account (of which \$900,000 may be cash) subject to a total maximum aggregate of \$400 million for RBC CM. Neither SIPC protection nor protection in excess of that provided by SIPC covers a decline in the value of a customer's assets due to market loss. Additional information is available upon request or at www.sipc.org.
- Your statement is not intended to be used in preparing your tax return or forecasting what will be reported on your year-end tax information summary. Some securities—such as mutual funds or real estate investment trusts—may reclassify distributions after year-end, possibly causing differences between the amounts listed on your statement and the amounts reported for tax purposes.
- Please contact your financial professional with any questions you may have about your account. Contact information is provided on the first page of your account statement.

Interested in going paperless?

RBC Clearing & Custody offers you the option to access your account information online and receive electronic versions* of:

- · Account statements
- Confirmations
- · Tax documents
- Mutual fund prospectuses
- Proxy information/ reorganization notices

Paperless clients receive an email notification when the items listed above are ready to view online.

To register for online account access, visit www.investor-connect.com and select "Register Now." If you're already registered for online account access, simply sign in and select "Go Paperless." Then, click on the "Delivery Settings" tab and select your paperless elections.

*Please note that not all documents are available electronically. You may still receive paper mailings if the fund company does not provide an electronic version of the document.